

ROL-PARK VILLAGE



8049 Veterans Hwy., Millersville, MD 21108

A 55+ Community

www.rolparkvillage.com

410-969-9067

July 1, 2017



HAPPY, SAFE, 4TH OF JULY!



RE-INSPECTION TIME!

If you received an inspection notice, be aware that re-inspections will take place around mid-July. Thank you to those of you who take pride in your homes. During my inspections it was a real delight to see the gardens, the flowers, power washed mobiles, etc. Prospective folks look at all these things when they are considering Rol-Park. Thank you for taking pride in your homes!

NEW TO ROL-PARK

Welcome to the following new residents:

Lot 1: Victor Tutza
Lot 16: Edwin & Marsha Cloutier
Lot 46: William & Shirley Lowery
Lot 55: Charles Delivuk

Deepest sympathy to the families of Bill Fischer, Lot 63, who passed away in June. Best wishes to Pearl as she moves.

RESOURCES

Located in the office are fliers by Jeff, a new contact for various jobs. He charges \$25 for grass cutting, \$90 for power washing, plus a variety of other maintenance jobs. I do not know Jeff personally so if you use him, please let the office know if you would recommend him or not. He accepts credit cards and gives free estimates. Call Jeff at 443-404-3580 for more information.



WELCOME!

As of July 24th Cheryl Eslin will be Rol-Park's new manager! Cheryl will share the office with Gale Hasselhoff. Cheryl's been training with Renee for months now and is looking forward to meeting you all! If you haven't met Cheryl yet, stop by and introduce yourself! Please treat my ladies as kindly as you've treated me over the years! They care about you and want park operations to go on as smoothly as you want them to go! It takes teamwork and cooperation! See my attached letter to you! You will all be missed!

Renee Mattison



MAKING A COMPLAINT

Hopefully you all feel comfortable coming into the office and sharing verbal complaints with us. However, there are times when we receive written complaints with NO SIGNATURE! If you have a legitimate complaint, you need to identify yourself so we will know whom to contact if we have further questions. We appreciate knowing what is or isn't happening in the park; allow us to get back to you when it's resolved. Also, please write legibly. Some notes we simply cannot read the content of the complaint. We do have Complaint Forms in the office that allow adequate space for you to clearly express the issue.



- Residents are responsible for cutting their half of the grounds BEHIND their mobile. Landscapers could do damage if they used their machinery along the backs of your homes.
- Homeowners insurance is a requirement, not an option; check your lease! We need a copy of the cover page for our files! One fire without insurance could make you liable for more than what you have to pay for a year's premium.
- Cigarette butts: As the summer heats up and the grass dries out, please dispose of hot cigarette butts properly, not on the ground.
- Be mindful of the smoke generated while grilling and how it affects your neighbor. Be safe with grills. With this being a holiday weekend, if picnics are being held at your home, remember to keep noise levels within reasonable limits.
- Park rules state that lawns may be watered once a week for no more than (1) hour, subject to AA. Co. water usage restriction.
- If office staff approaches visitors with unregistered vehicles, please know that it's done only for your safety and for no other reason.
- Be considerate of residents who do not have grandchildren; stay with the children and be sure they are not in neighbors' yards or picking their flowers! Thank you!